PARATRANSIT

The Americans with Disabilities Act of 1990 (ADA) established the rights of ""persons with disabilities"" to have comparable service to the regular bus. This means that they have the right to service at the same hours, days and areas as the fixed route service.

SERVICE AREAS

Service area for paratransit service is limited to pick-up and drop-off locations located within ¾ mile of the fixed route bus system.

RESERVATIONS

With an approved ADA certification, reservations may be made Monday through Saturday from 8:30 a.m.-4:30 p.m by calling 757-214-6442.

If you need to call on weekends or on a holiday to request a ride for the next day, you should use our phone answering system at 757-214-6442 to record your request.

A representative will call you back as soon as possible to confirm your ride. Please be aware that your trip is not confirmed until someone notifies you that the trip was scheduled.

Reservations can be scheduled up to the day before to fourteen (14) days in advance of the requested travel date. No same day reservations and/or changes are allowed, excluding emergencies out of the control of the rider.

FARE

The fare is $3 each way. The applicant is allowed to have 1 Personal Care Attendant (PCA) ride with them at no charge. The applicant may also have 1 other individual ride with them for the basic fare of $3 each way.

ADA CERTIFICATION APPLICATION

(Scan to download application)

FOR MORE INFORMATION VISIT SUFFOLKTRANSIT.ORG OR CALL 757-214-6442